

Directorate	Responsible Officer	Service Area	Review
<b>Corporate Reviews:</b>			
Borough Secretary	Francis Fernandes	HR & Payroll	Use of interims and agency staff
Borough Secretary	Francis Fernandes	HR & Payroll	Management of the Establishment List / Structure Charts
Borough Secretary	Francis Fernandes	LGSS Finance	Agresso - Users and Approvers
<b>Income Reviews incl. Recharges: These will include a review of the processes in place within NBC / LGSS</b>			
Borough Secretary	Francis Fernandes	Practice Management	Land Charges
Borough Secretary	Francis Fernandes	HR & Payroll	NPH Payroll Recharges
Customer & Communities	Julie Seddon	Customer & Cultural	Town Centre Management - Parking
Customer & Communities	Julie Seddon	Customer & Cultural	Call Care
Customer & Communities	Julie Seddon	Customer & Cultural	Market
Customer & Communities	Julie Seddon	Customer & Cultural	Town Centre Management - Bus Station
Customer & Communities	Julie Seddon	Customer & Cultural	Facilities - Post Room
Customer & Communities	Julie Seddon	Environmental Health & Licensing	Licensing - Taxi Licensing
Customer & Communities	Julie Seddon	Customer & Cultural	Facilities - Guildhall
Customer & Communities	Julie Seddon	Customer & Cultural	Town Centre Management - CCTV
Customer & Communities	Julie Seddon	Customer & Cultural	Museum
Customer & Communities	Julie Seddon	Environmental Health & Licensing	Licensing - Gambling Act
Customer & Communities	Julie Seddon	Environmental Health & Licensing	Licensing - Licensing Act
Regeneration, Enterprise & Planning	VACANT	Economic Development & Regeneration	Asset Management - Estates Management
Regeneration, Enterprise & Planning	VACANT	Planning	Development Control

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Regeneration, Enterprise & Planning	VACANT	Planning	Building Control
Housing & Wellbeing	Phil Harris	Housing Options & Advice	Temporary Accommodation
Housing & Wellbeing	Phil Harris	Private Sector Housing	HMO Licencing
Housing & Wellbeing	Phil Harris	Private Sector Housing	Empty Homes Scheme
Housing & Wellbeing	Phil Harris	Private Sector Housing	Civil Penalties Income